

# Rebate for Undetected Water Leaks

## Purpose

To provide consumers with an opportunity to claim a rebate where an undetected water leak has resulted in significant water

## Scope

All users connected to the Yass Valley Council Water Supply.

## Definitions

Term	Meaning
User	A resident or ratepayer with a current connection to the Yass Valley Council Water Supply

## Policy Principles

### 1. ELIGIBILITY FOR REBATE

#### 1.1 Frequency

A rebate is only available once every 10 years for each property with individual metered connection. A property with multiple water assessments and serviced by a single bulk meter will be considered as a single property for rebate payment.

#### 1.2 Evidence of Repair

A copy of a plumber's invoice must be provided identifying the source of the leak and the corrective work undertaken. The invoice must be signed by a registered plumber.

### 2. CALCULATION OF REBATE

#### 2.1 Completion of Consumption Period

An assessment of a claim can only be undertaken after completion of the standard water consumption period (i.e. November to February, March to June or July to October) which applies to the claim. For example if a leak was repaired in August, the claim could only be assessed after the October, readings had been completed.

#### 2.2 Assessment Based on Previous Consumption

Determination of the rebate shall be based on the average consumption over the same period (e.g. July to October) for the two previous years.

#### 2.3 Rebates Less than \$500

Claims for rebates less than \$500 will be calculated on the basis of the proportion of the total water bill in excess of \$50 above the value of the average consumption. The following formula will be used in calculating the rebate:

$$\text{\$ Rebate} = (\text{\$ Water Bill}) - \$50 - (\text{\$ Average Water Bill})$$

## 2.4 Rebates Greater than \$500

The marginal cost of supplying water will be used as the method of calculating rebates for water leaks of greater than \$500.

The marginal cost of supplying water is \$0.60/kL for 2019/20.

$$\text{\$Rebate} = \text{\$Water Bill} - \text{\$Average Water Bill} - \text{\$Excess Water Bill}$$

An excess water bill would be calculated as follows:

$$\text{Excess Water Bill} = [(\text{Metered Water Consumption}) - (\text{Average Metered Water Consumption for the same period last 2 years})] * [(\text{Applicable Tariff}) - (\text{Marginal Cost of Water Production})]$$

The total excess water bill is capped at \$1,000.

Staged Payments will be considered for outstanding water bills in excess of \$2,500 following the application of the rebate.

## Responsibilities & Review

The Manager Water and Wastewater will:

- Provide all necessary administrative support for the operation of this policy
- Develop and document any procedures for the effective implementation of this policy
- This Policy will be reviewed in 3 years. Next review date being May 2024.

## References

This policy is to be read in conjunction with the following:

<b>Legislation</b>	<i>Local Government Act 1993</i>
<b>Policies and procedures</b>	

## Approval History

Stage	Date	Comment	MagiQ Reference
Original	23 July 2008	Council Meeting	Min 330
Review	27 April 2011	Council Meeting	Min 127
Review	26 June 2013	Council Meeting	Min 194
Review	26 May 2021	Council Meeting	Min 96 Doc ID 33001
Review	23 June 2021	Council Meeting	Min 126 Doc ID 33001

## Ownership and Approval

Responsibility	Role
Author	General Manager
Owner	Manager Water & Wastewater
Endorser	EMT
Approver	Council